

Transitioning from Ivanti DSM to Ivanti Neurons

Ivanti is on the move towards a new cloud-based platform, to provide you with improved scalability, flexibility and automation capabilities.

This data sheet will provide you with an overview of Ivanti's strategy for transitioning to our cloud platform Ivanti Neurons as well as the benefits that it will bring. We will look at the timeline for when Ivanti DSM will reach its end of life and be replaced more and more by Ivanti Neurons, so that you can plan for the transition.



Ivanti DSM End of Life Date

Ivanti DSM will no longer be supported after 31st December 2026.

This will mean after that date:

- There will be no further updates of DSM
- You will not be able to raise any support calls to Ivanti regarding DSM
- You will not be able to renew any maintenance agreements
- You will not be able to purchase any additional DSM licenses.

Between now and 31st December 2026, Ivanti will continue to offer full support to all DSM customers and will work with you to help you plan for an alternative solution.

Elevating DSM to Ivanti Neurons

Ivanti's strategy for 2024 and beyond is to be 'SaaS first' – but not 'Cloud only'.

We understand that change can be a significant undertaking, and we want to assure you that your transition from Ivanti DSM to Ivanti Neurons is a journey we're embarking on together. We recognize that Ivanti Neurons may not have all the capabilities and features of Ivanti DSM today. However, the exciting news is that you don't need to make an immediate change. You can run both Ivanti DSM and Ivanti Neurons in parallel, allowing you to seamlessly transition at your own pace.

While we work diligently to ensure that Ivanti Neurons matches the capabilities you need, we invite you to explore the numerous benefits it offers. Beyond its device management capabilities for a very broad set of device types, Ivanti Neurons brings a host of additional features that can elevate your IT operations and streamline your processes. This helps to automate even more than just software management and makes operational and helpdesk challenges more efficient. We're confident that this journey will not only meet your current requirements but also open doors to new opportunities and efficiencies that you may not have experienced before.

What is Ivanti Neurons?

Ivanti Neurons is a hyper-automation platform that empowers enterprises to proactively, predictably and autonomously self-heal and self-secure devices, and self-service end users. Its cloud-based Web UI combines Endpoint Management with Digital Employee Experience so that Devices and People can be orchestrated from one and the same platform. Autonomously self-heal endpoints and edge devices; anticipate security threats and self-secure with adaptive cybersecurity; and deliver contextual, personalized user experiences.

With Ivanti Neurons, enterprises augment their IT teams with automation bots to detect and resolve issues and security vulnerabilities proactively, predictably, and autonomously. No programming skills are required to create Neurons Bots that help

automize common IT use cases beyond traditional Unified Endpoint Management.

Benefits of implementing Ivanti Neurons

Cost-Efficiency: Say goodbye to infrastructure costs, manual upgrade projects and maintenance hassles. Ivanti Neurons significantly reduces your total cost of ownership.

Scalability: Easily scale your desktop and server management needs as your business grows, thanks to the cloud-based architecture of Ivanti Neurons.

Accessibility: Access your management tools from anywhere, at any time, fostering collaboration and productivity. GDPR conformant cloud datacenters allow to easily consume Neurons services also in the European Union.

Continuous Improvements: With Ivanti Neurons, you'll receive regular updates and enhancements to keep your desktop and server management capabilities ahead of the curve. Typically, there is one new release per quarter, bringing a wealth of new capabilities every three months.


Simplified Management: Streamline your desktop and server management processes with Ivanti Neurons' intuitive interface and automation features. For example, let first-level helpdesk analysts work with Neurons, triggering custom actions in the underlying infrastructure, that can still include DSM and other well-integrated tools.

About Ivanti

Ivanti elevates and secures Everywhere Work so that people and organizations can thrive. We make technology work for people, not the other way around. Today's employees use a wide range of corporate and personal devices to access IT applications and data over multiple networks to stay productive, wherever and however they work. Ivanti is the only technology company that finds, manages and protects every IT asset and endpoint in an organization. Over 40,000 customers, including 88 of the Fortune 100, have chosen Ivanti to help them deliver an excellent digital employee experience and improve IT and security team productivity and efficiency. At Ivanti, we strive to create an environment where all perspectives are heard, respected and valued and are committed to a more sustainable future for our customers, partners, employees and the planet. For more information, visit [ivanti.com](https://www.ivanti.com)

The Ivanti logo consists of the word "ivanti" in a bold, lowercase, sans-serif font. The letter "i" is red, while the remaining letters "vanti" are black. A small registered trademark symbol (®) is located at the top right of the letter "i".

ivanti®

A vertical bar on the right side of the page, transitioning from red at the top to orange at the bottom.

For more information, or to contact Ivanti, please visit [ivanti.com](https://www.ivanti.com).