

Manage IT Workflows and Services

Elevate productivity and manage IT costs with a centralized helpdesk and asset repository.

In IT service management, do much more with less

What if you could increase your team's productivity and deliver unparalleled IT service and asset management while working less?

The Ivanti ITSM Professional solution package enables your organization to deploy best-in-class IT service and asset management solutions, streamlining IT operations while improving employee productivity.

And for organizations seeking more advanced capabilities, AI enhancements are available a la carte to further accelerate outcomes.



Integrate service and asset management

Consolidate service and asset data in a single configuration management database to simplify incident, change and request management with defined workflows, as well as manage asset lifecycle from discovery to disposition.

Reduce total cost of ownership

Set up workflows and user interfaces using drag-and-drop design to automate processes, reduce total cost of ownership, decrease ticket resolution time and increase team capacity without needing additional staff.

Improve the employee experience

Deliver next-gen omnichannel and personalized employee experiences that increase customer satisfaction with AI-powered chatbots and self-service portals that allow you to monitor service quality and improve service consistency.



IT workflow and service management made simple

Modernize your IT workflows to maximize your team's output and deliver exceptional employee experiences that improve business outcomes across the organization.

Modular design

Deploy what you need, when you need it and right-size your implementation so you're not paying for features you don't need.

Self-service portals

Deliver a personalized experience for every user with self-service portals.

Actionable insights

Monitor service delivery, quality and commitments with role-based dashboards.

Omni-channel engagement

Enable employees to quickly access the resources they need to do their job, improving customer and employee NPS and xSAT scores.

Asset discovery and management

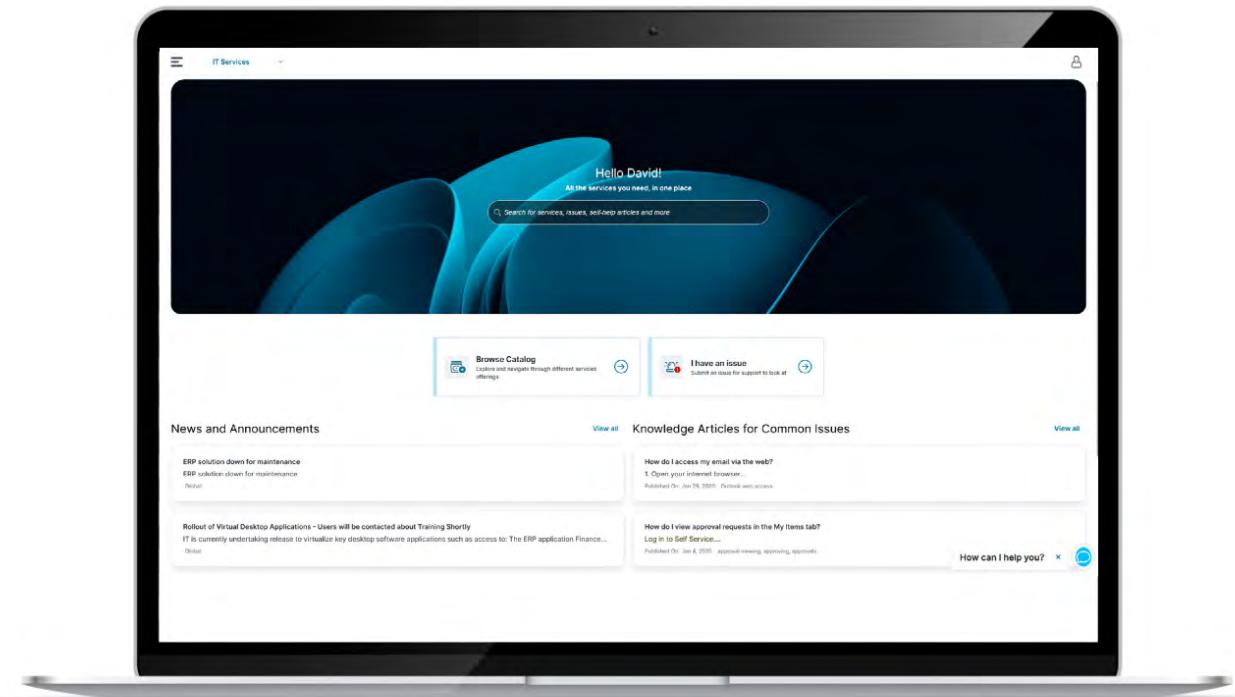
Make your IT user experience more efficient and secure with real-time visibility of your assets.

Low total cost of ownership

Decrease total cost of ownership with a solution that meets your needs in the moment without budget bloat.

Validated best practices

Reduce time to value with out-of-the-box PinkVerify® best practices built into the platform.





Implement and streamline one-stop service and asset management

Modernize your service delivery while boosting productivity and creating memorable employee experiences across your organization. The Ivanti ITSM Professional solution package supports end-to-end IT service management capabilities including incident, request and change management, intuitive workflow design and deployment, dashboards and self-service, and complete IT hardware and software asset management from discovery to cost optimization, with the option to add AI-guided ITSM capabilities a la carte.

About Ivanti

Ivanti is a global enterprise IT and security software company dedicated to unlocking human potential by managing, automating and protecting data and systems to empower continuous innovation. With adaptable software solutions tailored to customer needs, Ivanti empowers IT and security teams to enhance operational efficiency, cut costs and proactively mitigate security risks. At the heart of Ivanti's offerings is the AI-powered Ivanti Neurons platform, which transforms the way IT and security teams operate. By delivering unified, reusable services and tools, the platform helps ensure consistent visibility, scalability, and secure solution implementation, enabling teams to work smarter, not harder. Over 34,000 customers, including 85 of the Fortune 100, have chosen Ivanti to meet their challenges. Ivanti follows "Secure by Design" principles to provide software solutions that scale with our customers' needs to help enable IT and Security to improve operational efficiency while reducing costs and proactively reducing risk. Ivanti fosters an inclusive environment where diverse perspectives are honored and valued, reflecting a commitment to a sustainable future for customers, partners, employees and the planet. Learn more at [ivanti.com](https://www.ivanti.com) and follow us on social media @Golvanti.



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