

Modernize Service Delivery

Deliver intelligent automation while extending service management beyond IT to enable connected, intelligent service delivery across the enterprise.

Shift Your Service Management Left

What if you could elevate service and asset management with artificial intelligence, automation, and an extended reach into the organization to address the most critical challenges facing your business?

With Ivanti's ITSM Enterprise Premium solution package, you can transform and optimize service delivery, take employee engagement to new levels and eliminate friction between IT and Security operations with a seamless and secure experience across the organization. Leverage truly AI-guided, intelligent automation to maximize service management resources and extend service delivery across the enterprise for a common yet unparalleled employee experience.





Elevate Service Delivery

Transform your service delivery process by extending intelligent, responsive, automation-driven service and asset management throughout the organization. Evolve proactive and preventative service management strategies beyond the IT helpdesk to include project, cost, and risk management.

Optimize Employee Engagement

Empower employees with an intuitive, consistent service management experience across the organization. Enable IT staff to shift their attention to strategic priorities by relieving them of routine tasks and eliminating time wasted on predictable, preventable issues. Incorporate digital experience measurement and intelligent automation into your service delivery strategy to maximize employee engagement.

Align IT and Security Operations

Eliminate Security and IT operations silos that lead to inefficiencies and oversights. Leverage integrated detection, response and workflow capability to reduce friction, enabling the two teams to collaborate efficiently and effectively to focus on more strategic priorities.

Features that take service delivery to the next level

Transform operations with intelligence, automation and workflows that extend beyond IT delivery to key outcomes for the enterprise.

Extensible Solution for IT & Beyond

Enhance organizational efficiency and maintain employee engagement by providing a comprehensive, user-friendly self-service experience.

IT operational management and security resolution

Manage and automate remediation of vulnerabilities, security events and incidents across teams utilizing best practices.

Comprehensive Discovery & Asset Lifecycle Management

Reduce interruptions to core business services by as much as 70%, and quickly address customer issues with an accurate CMDB and access to up-to-date details about devices.

Self-Healing AI

Leverage automation bots that constantly look out for potential device issues and vulnerabilities, flagging and even resolving them for you before they harm your environment.

Low Code / No Code Solution

Make needed changes without requiring highly specialized development abilities. Lower your total expenditure with a solution that is suitable to your present requirements.

User Sentiment

Use automated surveys for interactive user feedback collection to help you understand and improve the employee experience.

Automate Enterprise Processes

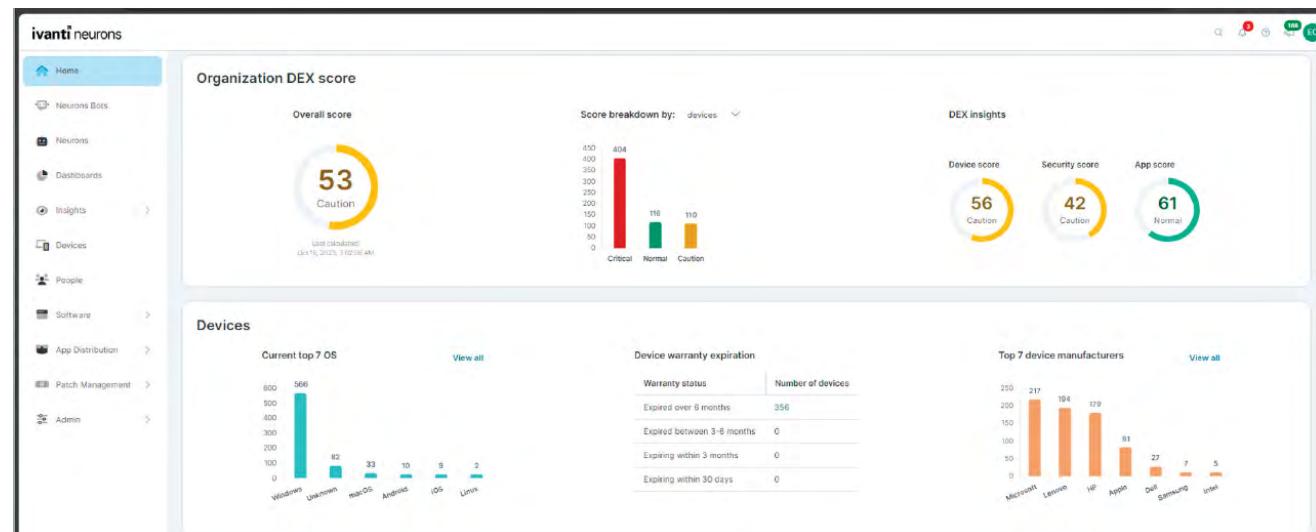
Improve the efficiency and effectiveness of service delivery across your enterprise through automation. Free up staff time to focus on more strategic tasks and improve accuracy and consistency.

Zero-Impact Troubleshooting

Diagnose and resolve end-user device issues on the first call with a service desk analyst workspace with remote control tools and automation bots.

Actionable Insights

Monitor service delivery, quality and commitments with role-based dashboards.





Implement the complete solution for the intelligent, connected enterprise

The ITSM Enterprise Premium solution package. All the core service and asset management capabilities included in the ITSM Professional solution package; all the critical strategic processes and service support for non-IT workflows provided in the ITSM Enterprise solution package; and all the AI-guided ITSM, intelligent automation, service delivery and digital experience management (DEX) capabilities provided in ITSM Premium solution package.

About Ivanti

Ivanti is a global enterprise IT and security software company dedicated to unlocking human potential by managing, automating and protecting data and systems to empower continuous innovation. With adaptable software solutions tailored to customer needs, Ivanti empowers IT and security teams to enhance operational efficiency, cut costs and proactively mitigate security risks. At the heart of Ivanti's offerings is the AI-powered Ivanti Neurons platform, which transforms the way IT and security teams operate. By delivering unified, reusable services and tools, the platform helps ensure consistent visibility, scalability, and secure solution implementation, enabling teams to work smarter, not harder. Over 34,000 customers, including 85 of the Fortune 100, have chosen Ivanti to meet their challenges. Ivanti follows "Secure by Design" principles to provide software solutions that scale with our customers' needs to help enable IT and Security to improve operational efficiency while reducing costs and proactively reducing risk. Ivanti fosters an inclusive environment where diverse perspectives are honored and valued, reflecting a commitment to a sustainable future for customers, partners, employees and the planet. Learn more at [ivanti.com](https://www.ivanti.com) and follow us on social media @Golvanti.



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