

4 Benefits of DEX for your UEM

While over 3 in 4 IT and security teams report increased workloads due to hybrid/virtual work, more than half of knowledge workers experience serious tech friction at least weekly and 60% believe they would be more productive with different tools on hand.

Better DEX has more benefits for your user productivity and IT efficiency than you think – and here are the top 4.

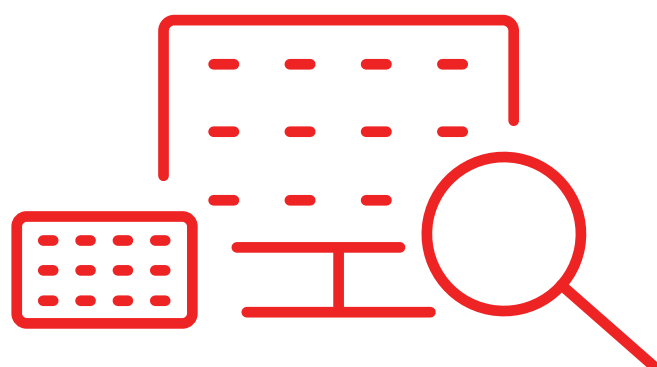
01

Discover assets, users & services

Enable your team to quickly identify IT service **degradations** and opportunities for performance **improvements** with asset data on configuration, and performance.

31%

IT professionals still use spreadsheets to track their IT assets.



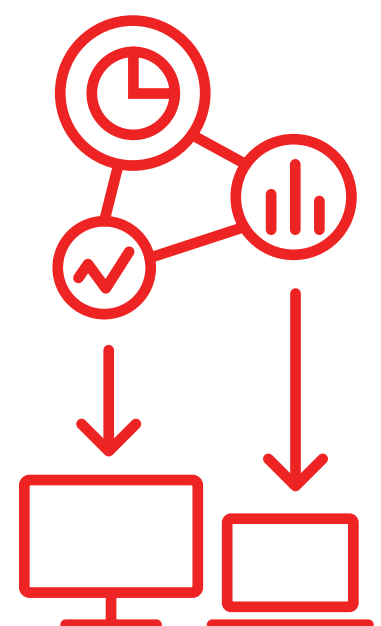
02

Measure & improve employee experience data

Use **conversational AI and collaboration tools** to get interactive feedback from users in real-time.

36%

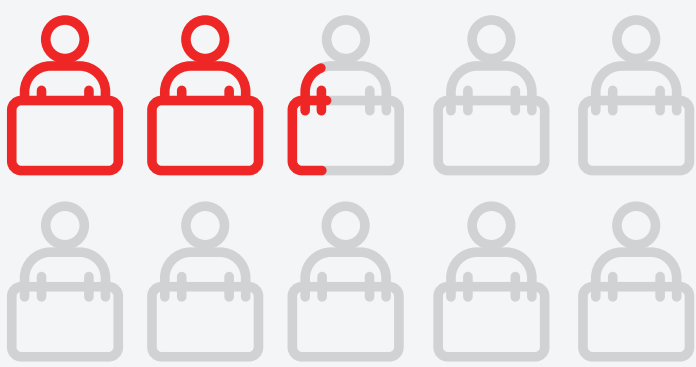
IT teams use device and application performance metrics to track DEX.



03

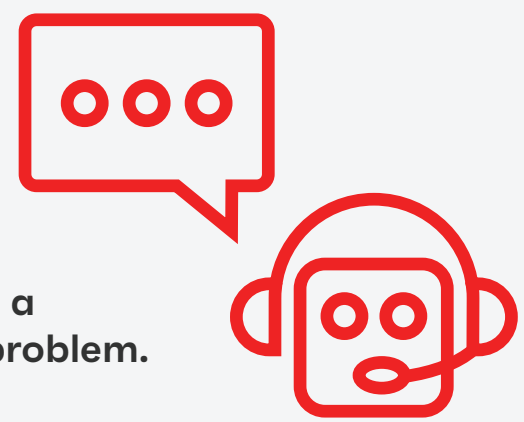
Automate troubleshooting & compliance

Employ intelligent automation to identify correlations across complex datasets, quantify and score user experiences and **recommend experience and performance improvements**.



26%

of employees would choose a chatbot to resolve their IT problem.



04

Remediate experience problems proactively

Leverage **self-healing capabilities** to improve IT efficiency and address issues before a user is impacted.



53%

of IT teams don't solve issues proactively.

Learn how to improve employee productivity, understand employee sentiment and leverage AI and automation to transition to a proactive IT in the Getting Started with DEX eBook.

[Get started here](#)