

Success on Demand

Success at your own pace with helpful and affordable guidance.

Driving adoption is critical to your business's success – and you may need assistance to achieve your business goals with Ivanti.

With the **Success on Demand** annual subscription service, your business will have access to expert guidance, tailor-made business strategies and valuable learning tools to accelerate the adoption of your Ivanti solution – all at your own pace.

What your subscription gets you

This customer success subscription grants you access to a **robust menu of service offerings** and a **designated customer success manager** to help you get the most from your subscription.

Your business will receive **four monthly credits which accrue over a quarter,** helping you stay on track to reach your ROI goals.

Menu Item	Description	Credit
Adoption Progress Check	Assessment of your internal adoption plans with improvement recommendations.	2
Adoption Map	Plans, milestones and recommendations to increase adoption success.	2
Leader Kick-off Call	Executive briefing on product and your adoption plan tied to your business goals.	2
Business Review	Review of adoption, product performance and forward-looking plans.	2
Admin Kick-off Call	Admin team briefing on the product and in support of your adoption plan.	1
Bi-Weekly Admin Check-in	Review of what's working, what's not, with performance recommendations.	1
Product Basics	Overview of product and programs to support adoption.	1
Education Recommendation	Our expert will evaluate your needs and recommend the educational services to best meet your goals.	1
Admin Mentor Call	Regular sounding board and coaching to optimize admin effectiveness.	1

⁴ monthly credits accrue quarterly and expire at quarter end.

It's easy to get started

Getting started with Success on Demand is simple.

- Sign up online: Simply fill out an online form to help our team understand your business and needs.
- Choose four monthly credits: Select the services that meet your needs the best. Don't worry, we're here to help you get the most from your subscription.
- Experience the service: Use your selected services to drive adoption and meet your ROI goals.

How could Success on Demand work for you?

Here's a recommended timeline to make the most of your credits.

Month 1	Month 3-5		Month 7-11	
Admin Kick-off Call (1)	■ Bi-Weekly Admin Check-in (1)		■ Bi-Weekly Admin Check-in (1)	
Product Basics (1)	 Adoption Progress Check (2) 		Adoption Progress Check (2)	
Adoption Map (2)	Admin Mentor (1)		Admin Mentor (1)	
Month 2	Me	onth 6		Month 12
Leader Kick-off Call (2)		Business Review (2)		Business Review (2)
■ Education Recommendat	ion (1)	■ Bi-Weekly Admin Check-in (1)		■ Bi-Weekly Admin Check-in (1)
■ Bi-Weekly Admin Check-i	in (1)	Admin Mentor (1)		Admin Mentor (1)
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About Ivanti

Ivanti makes the Everywhere Workplace possible. In the Everywhere Workplace, employees use myriad devices to access IT applications and data over various networks to stay productive and work from anywhere. The Ivanti Neurons automation platform connects the company's industry-leading unified endpoint management, cybersecurity, and enterprise service management solutions, providing a unified IT platform that enables devices to self-heal and self-secure and empowers users to self-service. Over 40,000 customers, including 96 of the Fortune 100, have chosen Ivanti to discover, manage, secure, and service their IT assets from cloud to edge, and deliver excellent end-user experiences for employees, wherever and however they work. For more information, visit ivanti.com

Get the Ivanti Advantage

With the Ivanti Advantage you can supercharge your team while delivering value to your organization. Ivanti Advantage enables you to design, implement and maintain value – quickly; achieve maximum speed to value with a team of experts; develop the in-house expertise to extract value and resolve issues; and get assistance and resolve issues fast with 24/7 access to info and pros. Learn more about our Customer Success, Professional Services, Technical Support and Education Services at ivanti.com/advantage



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