

Cherwell Asset Management

Introduction

Asset management isn't just about what assets you have. It's about knowing how and by whom those assets are being used, whether they are compliant, whether they need to be retired or upgraded and – perhaps most importantly – where your organization is at risk in the event of a software audit. Tracking and managing IT assets can be difficult. Without the right processes and tools in place, you could be financially exposed.

Cherwell Asset management (CAM) is built for organizations that want to reduce software license spending, IT overhead and software audit risk. It helps you discover, consolidate, manage and deeply understand your IT asset inventory, including software, hardware, software usage, compliance and license status. Integrated with The Cherwell Core no-code platform and the Cherwell Service Management IT Service Management (ITSM) solution, CAM helps you:

- Take the guesswork out of what's installed across your network.
- Identify software license shortfalls so you can rectify them before an audit.
- Eliminate wasteful spending by identifying unused or underutilized software assets.
- Reconcile IT purchasing data with asset inventory.
- Optimize operations so you can focus your time on innovation.

At a glance

Cherwell Asset Management is purpose-built to significantly reduce software license spending, IT overhead and software audit risk. The goal: visibility and control over your IT investments from purchase to installation, and use to retirement.



Key benefits

- Improve time to value with operational efficiency.
- Reduce operational costs and lower administrative overhead.
- Minimize audit risk and financial exposure.
- Optimize IT services.

“[CAM] doesn’t touch the patients directly, but its indirect touch is incredibly important. With strong support operations, we provide better patient care, secure in knowing that we’re...managing our end devices better through asset tracking and management.”

Bill Weyrick, Director of Information Systems
User Support, Dartmouth-Hitchcock

Automated comprehensive asset discovery and inventory

Cherwell Asset Management provides comprehensive, automated asset discovery and inventory tools to reconcile all the executables in your network. With it, you can identify assets from multiple sources, including Windows, Unix, Linux, MacOS, virtual environments, network devices and Oracle databases.

Microsoft System Center Configuration Manager (SCCM) information can be easily integrated as well. Ivanti’s proprietary software identification catalog can automatically identify these executables with their corresponding application titles and versions. This catalog is maintained by a dedicated Ivanti team. Flexible, intuitive dashboards provide visibility and control over investments. Using these tools, you can perform scheduled or on-demand asset inventories and receive an intuitive summary and detailed reporting on dozens of asset characteristics.

Minimize software license risk

Rectify software license shortfalls with Ivanti’s world-class license compliance management software. Our license management and compliance reporting enable proactive, automatic monitoring so you can assess your financial exposure, budget for true-up costs and correct license deficits – before these issues are uncovered by a vendor’s audit. And with software metering and application control capabilities, you can even enforce compliance for concurrently licensed applications. Cherwell Asset Management collects usage data from desktop and server applications, and SaaS analytics collects usage statistics from SaaS-based applications, including Salesforce, Box and Office365, so you can centralize the data and correlate it with subscription costs to manage and optimize spending.

Reconcile IT purchasing data with asset inventory

If your organization is like most, the critical link between physical assets and purchasing data doesn’t exist. Information is often scattered or unavailable, requiring manual reconciliation of assets with purchase orders to keep tabs on license positions, know when contracts expire or plan future purchases. Cherwell Asset Management offers a comprehensive IT purchasing system designed to reconcile purchasing data with inventoried assets and includes everything you need to access, track and report from a single interface.

You can allocate software and associated costs for budgeting and chargeback purposes; configure contract expiration notifications; compare what’s installed with what you’re entitled to; and import purchasing and contract details or enter them on the fly. You can also track and manage contractual information (including Microsoft agreements); set up profiles to restrict access by user or department; and save money by assigning IT purchases to individuals and/or organizational groups for budgeting, reporting, and chargeback purposes.

Optimize operations with a single, consolidated data source

All the components of Cherwell Service Management are fully integrated into a single, consolidated IT infrastructure data source. That means the asset information captured automatically by Cherwell Asset Management flows to the shared Configuration Management Database (CMDB), where service desk staff can access it to better handle requests and resolve problems. Asset data in the CMDB also underpins the configuration management process, which in turn supports the change management process. A single, reliable, and current IT infrastructure data source optimizes all of these operations processes. With the time gained, you can focus on developing new services for business results through IT.

About Ivanti

Ivanti makes the Everywhere Workplace possible. In the Everywhere Workplace, employees use myriad devices to access IT networks, applications and data to stay productive as they work from anywhere. The Ivanti automation platform connects the company's industry-leading unified endpoint management, zero trust security and enterprise service management solutions, providing a single pane of glass for enterprises to self-heal and self-secure devices, and self-service end users. More than 40,000 customers, including 78 of the Fortune 100, have chosen Ivanti to discover, manage, secure and service their IT assets from cloud to edge, and deliver excellent end user experiences for employees, wherever and however they work. For more information, visit [ivanti.com](https://www.ivanti.com)

The Ivanti logo consists of the word "ivanti" in a bold, lowercase, sans-serif font. The letter "i" is red, while the remaining letters "vanti" are black. A small registered trademark symbol (®) is located at the top right of the letter "i".A vertical bar on the right side of the page, transitioning from red at the top to orange at the bottom.

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