

# Ivanti Workspace Control Enables In-House Outsourcing with End-to-End Control for LeasePlan



**Location:** Dublin, Ireland

**Industry:** Fleet Management

**Website:** [www.leaseplan.com/en-ie/](http://www.leaseplan.com/en-ie/)

**Solutions:**

- Ivanti Workspace Control

**Benefits:**

- Provides complete control of the Citrix desktop
- LeasePlan IS can now have centralized control over its entire and ever-growing Citrix XenApp estate

## LeasePlan Infrastructure Services

Eight years ago, LeasePlan wanted to consolidate all IT infrastructure to a centralized location. Consequently, a new company, LeasePlan Infrastructure Services (LeasePlan IS), was created.

LeasePlan IS was set up in Dublin to be the IT Support engine to LeasePlan's offices around the world. Mark Treanor, Infrastructure Manager at LeasePlan IS, is responsible for managing the company's "Wintel" services, including networking and technical architects and services, to support more than 5,000 users in 26 countries.

## The Challenge

"We wanted to expand our server hosting capabilities to a complete end-to-end service for our customers," Mark said. "We leveraged our existing investment in the infrastructure and designed the new desktop offering to be a fully redundant, highly available and cost-effective solution. To this end, we embarked on a Citrix project rollout over a year ago."

## The Solution

To enable this centralization, Citrix, Microsoft App-V, and Ivanti were deployed. "We needed a solution that would control Citrix end-to-end and integrate well with App-V," Mark stated. "Ivanti Workspace Control provides us the flexibility to centralize and control all our Citrix-published desktops and virtualized applications and provides us with the highest level of security." IP-based security is a key functionality that LeasePlan required. It was requested and is now included in Ivanti Workspace Control.

Mark added, “We find support of the highest caliber at Ivanti. The online portal and knowledgebase are superb, and customer feedback is listened to and, where appropriate, built into the product roadmap.”

One of the greatest challenges was around functional requirements, such as people being able to use USB ports. Clearly, this involved a need for security. Ivanti Workspace Control provides complete control of the Citrix desktop, plus the operational management, such as which applications are published on which desktop, group-based deployment, and how various versions of the same application are dealt with. Workspace Manager also runs seamlessly with App-V. All these considerations are accomplished with a dynamically composed user workspace using Ivanti Workspace Control.

Mark Treanor worked with Ivanti consulting partner Login Consultants, who assisted in the evaluation process and provided technical assistance during the implementation phase.

“Login Consultants helped us to define the structure, how we should map drives and deploy applications, and highlighted the key areas we needed to consider,” Mark said.

### The Benefits

“Putting in the time up front to structure your deployment and evaluate the solution ensures that your solution is easy to manage and doesn’t get out of control,” Mark recommended.

LeasePlan IS can now have centralized control over its entire and ever-growing Citrix XenApp estate, enabling users to have a personalized workspace that is provisioned based upon the applications and printers they need to be productive.

### Future Plans

Mark Treanor plans to migrate to the latest version of Workspace Manager once he has evaluated the new features and functions, and he views Ivanti as an integral element of any future desktop transformation projects that will be undertaken.

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***“Ivanti Workspace Control provides complete control of our users ‘Windows experience’—from logging in first thing in the morning through to the point they log off at the end of the day.”***

**— Mark Treanor**  
Infrastructure Manager

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