

Ivanti Certification Program

Designed for Ivanti Consultants and Ivanti Partners

Ivanti offers certification paths for many of its products, designed to validate IT professionals' technical capabilities and expertise with the Ivanti product portfolio. Ivanti certifications are organized into three levels: Consultant, Expert, and Master.

Level One: Ivanti Certified Consultant

Level One is geared toward the Ivanti customer who is seeking a well-rounded skill and knowledge level of one or more Ivanti products. Besides providing the IT professional an internal administrative sufficiency, the certification also provides them with a personal technical achievement and marketplace recognition.

Level One is also a prerequisite for Ivanti Professional Services Consultants and Ivanti Elite and Associate Partners before they are able to apply for the Expert and Master Level certifications.

The best preparation for the Level One exam is to complete all of the courses in the Administrator and Technical Consultant Learning Paths within Ivanti Advantage Learning Online.

Once the candidate is a Certified Consultant, they can begin working on engagements to build up their hours toward Expert and Master certifications. For the hours to qualify, they must be tracked weekly in Ivanti's project system.

Qualifications:

- Consultant Exam: 90% or higher achievement
- Technical Consultant Scenario Exam (not available for customers)

Level Two: Ivanti Expert

The certified Ivanti Expert has significant experience implementing the product. They have a good overall knowledge of the product but lack the experience gained through exposure to multiple, highly complex projects. This person can implement more complex scenarios than a Level One consultant, such as multiple sites and integrations with Ivanti and third-party products.

Qualifications:

- Certified Consultant status
- A minimum of 2,000 total hours of project engagement on a specific product
- Successful completion of Shadow engagement

Level Three: Ivanti Master

A certified Ivanti Master is intimately familiar with nearly every aspect of the product. This person has implemented the product in nearly every possible use case and scenario, has worked closely with Support to identify and resolve known issues, and can architect highly complex infrastructures and design scenarios.

Qualifications:

- Certified Expert status
- A minimum of 4,000 total hours of project engagement on a specific product
- Successful completion of Mentor engagement

Retake

If the candidate does not meet the Expert or Master certification requirements, they will be able to retake the evaluation exam after they complete an additional (50)

hours of consulting work commensurate with the certification level they are seeking to obtain.

Additional documentation defining full requirements for each product certification is available.

Duration of Certification

Ivanti certification is awarded based on the product version that is in 'General Availability' at the time the candidate passes the exam or evaluation. In order to maintain certification status, the consultant must pass the certification exam that applies to the current product version. Exams are available through Ivanti Advantage Learning Online.

Learn More

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Available Product Certifications

Certifications are available for the Ivanti products listed here. Certification is obtained on a product-by-product basis.

- Asset Manager
- Automation
- Endpoint Manager
- Identity Director
- Security Controls
- Service Manager
- User Workspace Manager

Expert Certification Evaluation Requirements
Date of Evaluation:
Appraiser Name:
Consultant Name:
Company:

Master Certification Evaluation Requirements	
Date of Evaluation:	
Appraiser Name:	
Consultant Name:	
Company:	
Activity / Observations:	Score 1 – 5
Number of hours the candidate spent delivering UWM customer consultancy?	
Did the consultant drive the project to result in the meeting the customer's goal and outcome expectations?	
Did the candidate display expert knowledge and confidence when talking about the product?	
Did the candidate display mastery in the following: IAM Packaged Business Object Model	
Did the candidate display mastery in the following: IAM Business Object Creation and Modifications	
Did the candidate display mastery in the following: IAM Packaged Workflow	
Did the candidate display mastery in the following: IAM Workflow Creation and Modifications	
Did the candidate display mastery in the following: IAM Packaged Business Rules	
Did the candidate display mastery in the following: IAM Business Rule Creation and Modifications	
Did the candidate display mastery in the following: IAM Quick Actions	
Did the candidate display mastery in the following: IAM Quick Action Creation and Modifications	
Did the candidate display mastery in the following: IAM Packaged Roles	
Did the candidate display mastery in the following: IAM Role Creation and Modification	
Did the candidate display mastery in the following: IAM Packaged Permissions	
Did the candidate display mastery in the following: IAM Packaged Forms and Lists	
Did the candidate display mastery in the following: IAM Form and List Creation and Modifications	
Did the candidate display mastery in the following: IAM Packaged Layouts	
Did the candidate display mastery in the following: IAM Layout Creation and Modifications	
Did the candidate display mastery in the following: IAM Packaged Workspaces	
Did the candidate display mastery in the following: IAM Workspace Creation and Modification	
Did the candidate display mastery in the following: IAM Packaged Dashboards	
Did the candidate display mastery in the following: IAM Dashboard Creation and Modifications	
Did the candidate display mastery in the following: IAM Project and Package Creation and Application	
Did the candidate display mastery in the following: IAM Initial Data Load Execution	