

Ivanti Remote Control

You need tools that let you manage IT from anywhere, any time. IT departments must satisfy growing expectations of workers while continuing to safeguard the enterprise network. Being able to support users through remote-control capabilities goes a long way in meeting expectations and improving service and support for end-users while creating efficiencies for the IT team.

Ivanti® Remote Control enables authorized IT staff to access and control all systems on the network remotely, including servers, clients, laptops, and more. You can identify and correct problems from a remote location, speeding resolution and helping maintain availability and employee productivity. And it's fully cross-platform, allowing control of Macs from Windows and vice versa.

Resolve Issues Quickly

Handle issues effectively without analysts leaving their desk. It adds up to thousands of hours saved.

Control from Anywhere on Any Device

Control remotely through any device—your PC, tablet, or a smartphone—via an HTML5-enabled browser.

Built-In Security

Users know when the right IT person connects to their device and takes over. Sessions are encrypted and logged for auditing follow up.

Remote Control Features at a Glance

1. Secure and Role-Based

Role-based administration ensures that IT administrators can only control remotely the machines of workers they're assigned to manage. Users know when their machines are being controlled remotely and who is controlling their device.

2. Auditing Reports

Centralized and sharable reporting and auditing information about each remote-control session provides added safeguards.

3. Initiate Actions

Transfer files, launch applications, run programs on the machine, execute actions that require administrator-level permissions, or reboot the machine.

4. Encrypted Data

Remote-control data employed to control users' machines remotely uses a tunnel that can be hosted by an Ivanti Cloud Services Appliance and is encrypted without using a VPN.

5. Browser-Enabled

Provide support through any HTML5-enabled browser. Use a larger tablet while on the go or log into a computer anywhere to perform maintenance on a user's PC or Mac anytime. The viewer doesn't require additional software or plugins and there's nothing to uninstall afterwards.

6. Integrated within Multiple Solutions

Remote Control is integrated with Ivanti Unified Endpoint Manager and Ivanti Cloud.

Discover the key features of remote control that thousands of organizations put to good use every day.

Learn More

-  [ivanti.com](https://www.ivanti.com)
-  1 800 982 2130
-  sales@ivanti.com