



Ivanti Service Manager

Optimized for the Cloud

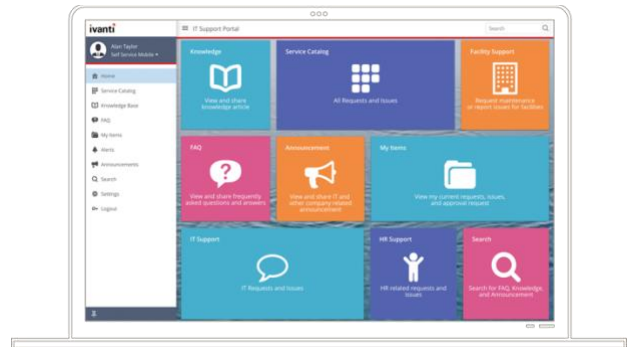
Ivanti® Service Manager is a proven and robust IT service management solution that transforms service and support teams, service desks, and help desks from tactical service providers into strategic business enablers. Optimized for the Cloud, this fully multi-tenant solution makes it easier to enjoy world-class ITSM capabilities faster, with less up front time, resource and financial requirements. All that and you stay on top of the latest innovations without the hassles and delays.

More Predictable and Flexible Costs

Service Manager in the Cloud is a modern ITSM solution that makes your costs more predictable and flexible. No need for up front capital expenditures or dedicated staff to stand up and support an ITSM on premise system. Subscription pricing controls ongoing management costs while providing you with flexibility to pay for the capabilities and scale you need. Now you can achieve cost advantages and rapid implementations with no infrastructure to purchase, manage or support. Let the Service Manager experts keep your ITSM system running while you focus on supporting your users and delivering critical services.

Redeploy Resources Where Needed

You're busy enough ensuring your users and customers stay productive and your IT landscape is performing. With your ITSM system in the Cloud, you'll need fewer dedicated resources to manage your system and infrastructure, including capabilities like mobile and secure access, high



availability or disaster recovery. Redeploy your resources to more strategic activities that provide better value for IT and the business. Standardize on a built-for-purpose, fully automated cloud based solution that is reliable, scalable and secure.

Stay Current With ITSM Innovations

Looking for an easier and faster way to stay current with the latest ITSM features and capabilities? Unlike upgrades for on premise systems that can take 12 to 18 months and take resources away from other critical projects, upgrades are included with your Cloud subscription and happen automatically. No need to deal with the pain of unpredictable upgrade costs, surprise hardware purchases or delayed timelines. Instead keep up with the latest innovations and give your users quicker access to the latest capabilities needed to better support them and the business

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