

Simplify Citrix Upgrades

Ease user-workspace migration tasks, ensure IT policy and regulatory compliance, and deliver a consistent user experience to drive user acceptance

The move to virtual desktops to reduce costs and improve service can often be blighted by performance issues, security vulnerabilities, and a poor user experience – issues that can impact business continuity, create havoc for the help desk, or worse.

User acceptance is crucial to the success of a Citrix migration project – especially now, with technology-savvy Millennials comprising more than one third of the US workforce.* If their new workspace delivers poor desktop and application performance, if familiar applications or settings are inaccessible, or if files and folders can't be found, users' protests can bring unwelcome attention to IT, potentially scuttling the project or driving users to Shadow IT resources.

Ivanti enables IT to deliver unprecedented user productivity while securing and simplifying workspace management – at scale – for Citrix XenApp and XenDesktop migration projects.



The Problem

Undertaking a desktop transformation project is a daunting task. Moving from a traditional workspace to a new virtual desktop is laden with performance, security, and compliance challenges. And desktop transformation projects aren't typically a single event. They're usually composed of a series of related projects, including moving from physical to virtual desktops, migrating operating systems or applications, or moving between desktop and server-based environments.

Additionally, most users want to keep their familiar workspace because they've personalized it for their own needs, no matter what improvements are promised as a project outcome. Delivering an unfamiliar user experience, even if system performance improves, creates user frustration and reduces acceptance of their new workspace.

Solution

Ivanti® User Workspace Manager (UWM) streamlines Citrix XenApp or XenDesktop upgrades while enabling

effortless migration to Windows Server 2016 and Windows 10. The solution offers user-personalization capabilities, context-aware policy control, application control and privilege management features, and patented CPU and memory control. IT can deliver a familiar, consistent user experience along with fast desktop and application response times, compliance with IT and corporate policy, and reduced risk at the endpoint.

Impact and Savings

By employing User Workspace Manager, organizations can reduce the manual effort and resources necessary to migrate users and their settings to the latest versions of XenApp or XenDesktop by separating all user aspects from the underlying architecture, OS, and applications. This can reduce batch migration costs to XenDesktop by up to 30%.

Additionally, because UWM manages physical memory resources automatically, more Citrix XenApp users can be supported on fewer servers, typically reducing server hardware requirements by 50%. UWM also extends

*According to Pew Research Center, May 2015

hardware life by controlling CPU and memory resources to provide a consistent quality of service, irrespective of the underlying device. These resource control techniques can help reduce the overall economic impact of a Citrix migration project significantly.

Moreover, UWM helps IT overcome user-acceptance challenges with on-demand personalization and efficient, context-aware policy capabilities that result in up to a 90% reduction in logon times and workspaces personalized for the user, delivering more satisfied, productive users that view IT as an ally.

Benefits

- Increase quality of service
- Speed logon times
- Increase system uptime and security
- Overcome user acceptance challenges
- Improve scalability
- Extend hardware lifecycles
- Simplify platform and operating system migration
- Deliver full- or hybrid-cloud workspaces
- Eliminate troublesome local admin accounts
- Cut IT support calls and associated costs
- Reduce the economic impact of Citrix migration
- Future-proof further migrations

Proven Customer Success

“With introduction of Ivanti, we have seen a 100% increase in our server capabilities in terms of concurrent connections.”

***Greg Davies, Senior Enterprise Network Analyst
Banner Health***

“Before Ivanti, if a user’s desktop failed, it would be a full day to get that user back up. That’s a full day of downtime. Now with Citrix XenDesktop and Ivanti, they’re back up in probably 30 seconds.”

Mike Braid, Senior Infrastructure Engineer, Autotrader

“Ivanti has helped reduce the volume of support calls logged by around 35% and freed up many hours of IT support time.”

Andrew Bradshaw, IT Infrastructure, Mills & Reeve



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Reduce risk, speed rollout, and cut the cost of Citrix migrations with Ivanti User Workspace Manager

- Ensure optimum system performance
- Deliver a consistent user workspace
 - Increase user acceptance