

# HOW UNIFIED IT MAKES A DIFFERENCE

Organizations that **unify IT** to optimize services are better able to control costs and improve service levels. Better service levels translate to happier customers and more productive employees – making for a better-run company.

## PROBLEM

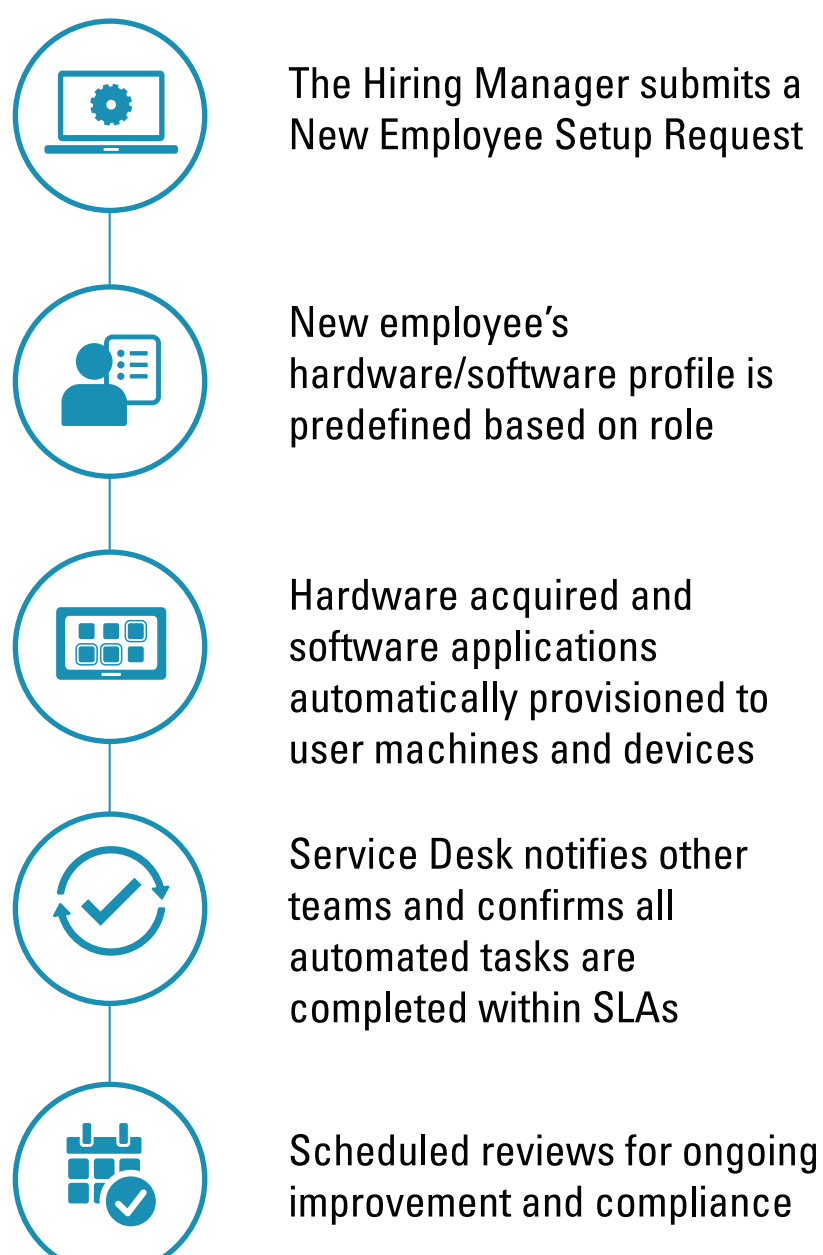


A hiring manager is bringing on a new employee and needs assistance from multiple departments such as Finance, Facilities, and IT. The employee needs a laptop and smart phone loaded with the correct business applications and appropriate corporate accounts.

### MANUAL

VS

### AUTOMATED



## AUTOMATION MAKES A HUGE DIFFERENCE



## AUTOMATION BEST PRACTICES

- ✓ Empower employees with Self Services
- ✓ Unified IT for zero-touch software provisioning and enhanced security and compliance
- ✓ Extend IT services through flexible work-flows across the enterprise