



## Endpoint Security

- Endpoint Patch Mgmt.
  - Windows, Mac, Linux, 3rd-Party Apps
- Server Patch Mgmt.
  - Win, Linux, UNIX, Virtual, 3rd-Party Apps
- Online & Offline Patching
- Anti-Malware
- AV Management
- Device Control
- Application Control (Whitelisting)
- Privilege Mgmt.
- App Reputation
- Software Firewall
- Secure Configuration Mgmt.
- Ransomware Remediation
- Network Isolation
- Remote Control
- Fileless Malware Protection
- SCCM Native Integration
- SIEM Integration
- DevOps Integration



## Unified Endpoint Management

- PC, Mobile and Virtual Mgmt.
- Remote Control
- OS Provision, Migrate, Updates
- Profile & File Migrate / Roaming
- Desktop & App Personalization
- File Access & Synchronization
- SW Packaging
- SW Distribution & Rollouts
- SW Usage & Reclamation
- Application Lockdown
- Application Self Service
- Apple VPP & DEP
- User Environment Control
- User Experience Optimization
- Group Policy Replacement
- Config / Policy Enforcement
- Power Management
- Alerting & Monitoring
- Mobile Content Mgmt.
- Mobile Provisioning & Mgmt.
- Jailbreak Detection / Blocking
- App Wrapping
- Device Location Tracking
- Remote Lock/Wipe/Access



## IT Asset Management

- Software License Mgmt.
- Hardware Asset Mgmt.
- Effective License Position
- License Optimization
- Forecasting, Modeling & What-If Analysis
- Normalization, Reconciliation
- SW Audit Defense
- SW License Usage Tracking
- SW License Reclamation
- SW Compliance Monitoring
- Asset Lifecycle Mgmt.
- Barcoding/RFID
- Warranty & Lease Mgmt.
- Contract Mgmt.
- B2B Connectors
- Disposal
- Asset Request Catalog



## Service Management

- Cloud or Premise
- IT & Enterprise Service Mgmt.
- Workflow & Process Automation
- Self Service
- Service Catalog & Cart
- Voice Automation / Telephony
- Project Portfolio Mgmt.
- PinkVERIFY (13 ITIL Disciplines)
  - Incident Mgmt.
  - Request Mgmt.
  - Problem Mgmt.
  - Change Mgmt.
  - Federated CMDB
  - Service Asset Config. Mgmt.
  - Knowledge Mgmt.
  - Event Mgmt.
  - Service Level Mgmt (SLM)
- Appstore (integration modules)
- Full mobile support



## Identity Management

- Identity Lifecycle Management
  - Employees, Contractors, Temp. Workers
  - Aggregates Multiple Sources
  - Multiple Personas
  - Identity Warehouse
- Policy and Role Management
  - Users, Roles, Accounts
  - Segregation of Duties
- Entitlements Management
  - Entitlement Catalog
- Access Request
  - Self-Service
  - Delegated Administration
  - Real-time feedback
- Identity Workflow & Fulfilment
  - Dynamic & Static Approvals
- Fulfilment & Connectors
  - Direct & Indirect Fulfilment
  - Automated Entitlement
  - User Initiated Entitlement
  - Marketplace for connectors
- Automated Provisioning and Deprovisioning
- Access Certification
  - Remediation & Reconciliation
- Password Reset

### Business Value Dashboards / Analytics and Reporting

**Discovery & Inventory:** Desktop, Mobile, Data Center, Cloud (Agent or Agentless)  
**Workflow and Process Automation**