



End-of-Life Information for OEM Products Powered by Shavlik and HEAT

This document provides information about the end-of-life (EOL) policy of legacy Shavlik and HEAT OEM products that are now a part of the Ivanti family. The Ivanti Product Support Policy applies to the products released under the Shavlik or HEAT brand name. The type of support for a given product release is defined below:

End-of-Life Announcement	Shortly after a new product version is released, an EOL announcement is made for the previous version.
Code Correction	EOL plus 12 months. Provided for defects and critical issues.
Technical Support	EOL plus 24 months. Provided by Ivanti's Product Support Team and related technical assistance websites.
Content Updates	EOL plus 30 months. Provided on the Ivanti website. Enables assessment and remediation functions for the selected product.

End of Life Dates

Shavlik OEM Product (including Shavlik Windows Patch Assessment, Shavlik Windows Patch Packaging, Shavlik Windows Patch Utilities, and Windows Custom Patch)					
Engine	Content File	GA Date	Code Correction Ends	Technical Support Ends	Content Updates Ends
v5.6	hfnetchk5.xml	2006/04/01	2007/02/29	2008/02/29	2009/02/28
v5.8.1	hfnetchk6.xml	2007/01/02	2007/05/31	2008/05/31	2009/05/31
v5.9	hfnetchk6b.xml	2007/05/01	2010/08/31	2011/08/31	2012/08/31
v6.0.x	hfnetchk6b.xml	2008/04/01	2010/12/31	2011/12/31	2012/12/31
v7.0	hfnetchk6b.xml	2010/02/01	2011/12/31	2012/12/31	2012/12/31
v7.8.5	hf7b.xml	2011/04/01	2013/02/28	2014/02/28	2014/10/31
v8.0	hf7b.xml	2011/11/17	2014/11/30	2015/11/30	2016/05/30
v9.0	hf7b.xml	2013/06/26	2015/08/31	2016/08/31	2017/02/28
v9.1	hf7b.xml	2014/08/04	2017/06/01	2018/06/01	2018/12/31
v9.2	WindowsPatchData.zip	2016/06/01			

HEAT OEM Product (including HEAT Patch API and Device Control SDK)					
Engine	Content File	GA Date	Code Correction Ends	Technical Support Ends	Content Updates Ends
Patch API					
v2015.2	multiple	2015/11/24	2017/07/31	2018/07/31	2018/01/31

v2016.1	multiple	2016/07/21	2017/12/30	2018/12/31	2019/06/30
v2016.2	multiple	2016/12/20			
DC SDK					
v4.6.3	N/A	2016/06/02	2018/01/31	2019/01/31	N/A
v5.0	N/A	2017/01/05			

NOTE: HEAT does not release a single content file. Content will be supported for the identified engine per the 30 month policy identified above.

All dates presented in this document are in the ISO developed international format. This format uses a numerical date system as follows: YYYY-MM-DD where YYYY is the year, MM the month and DD the day. The information contained herein is believed to be accurate as of the date of publication, but updates and revisions may be posted periodically and without notice.

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