

5 Things Every Leader Needs to Know About AI Accountability

The gap between AI deployment and AI governance is growing. See what poor governance costs you — and how top organizations are closing the gap.

01 Bad AI data fuels bad decisions

Your AI is only as good as the data it's built on. Fragmented IT data is inefficient and dangerous. True governance is impossible if you can't trust the output of the models you're running.



68%

of IT professionals have personally witnessed AI produce hallucinations.

02 Shadow AI is shadow IT at machine speed

Banning AI doesn't eliminate the risk — it hides it. When employees bring personal AI habits into the enterprise without oversight, exposure risk grows. Ban AI entirely and you won't eliminate shadow AI. You just lose visibility into it.

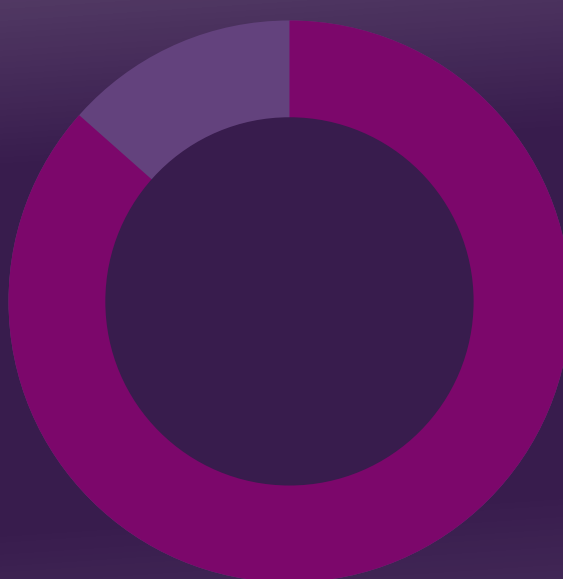
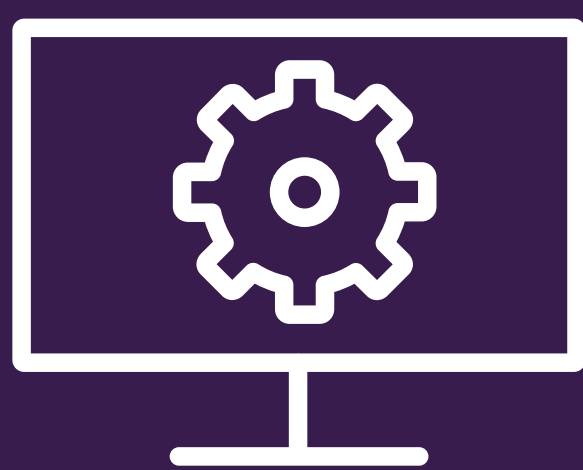


2X

Organizational leaders are 2x as likely to keep their AI use secret compared to other employees.

03 Accountability can't be an afterthought

Governance requires clear ownership and consistently enforced policies. Once AI is integrated into workflows, it's difficult to shift employee behavior. Governance must be built into the foundation — not retrofitted once the risk is already live.



85%

of IT organizations claim that every AI agent has a named owner.



42%

Yet, only 42% say that accountability is actually clear.

04 The governance gap is real

AI deployment is outrunning accountability, and that gap is a real liability. Over 50% of organizations are deploying AI broadly or at a business-critical scale.



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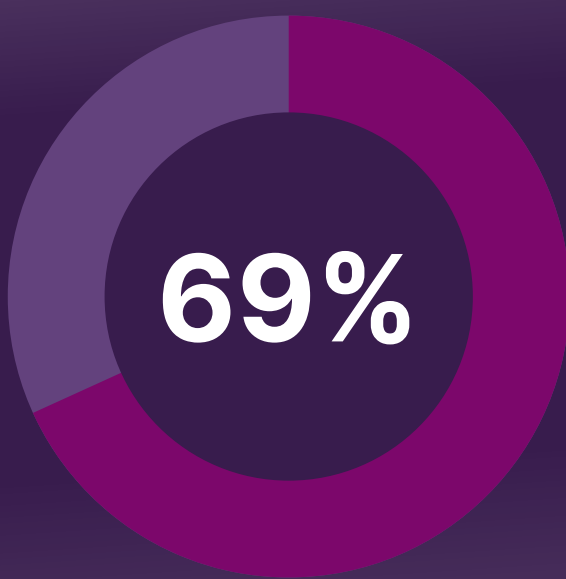
of the most mature IT organizations are still operating without clear governance.

05 Organizations winning with AI are governing it like employees

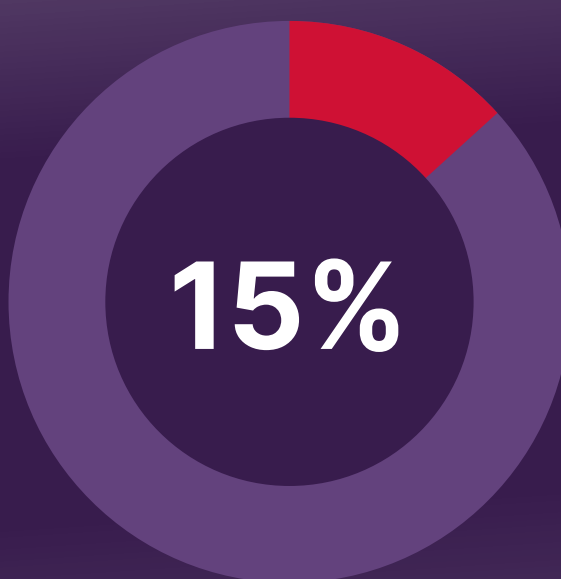
You wouldn't give a new hire the keys to the castle. Don't give a new agent the same. The most mature AI organizations treat governance as a change management initiative with named accountability at every level and a commitment to ongoing education and enforcement.



At organizations with scaled, mature AI use, **69%** report comprehensive governance is in place



vs.



just **15%** at organizations in the early AI experimentation phase.

AI accountability starts before your first deployment.

Organizations that do AI governance right are seeing faster operations, stronger security and AI investments that deliver continuous business value. Find out where your organization stands and how to close the gap.

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